

Blue Marble[®] 2-Cycle Oil LIMITED WARRANTY

What is Covered

EnviroFuels Consumer Marketing, LLC provides this Limited Warranty which covers damage caused by the use of Blue Marble[®] 2-Cycle Oil in the customer's engine, with the exceptions stated below. *EnviroFuels Consumer Marketing, LLC disclaims all other express or implied warranties (including, without limitation, warranties of merchantability or fitness for a particular purpose).*

How Long Coverage Lasts

The warranty period begins when the customer begins proper use of Blue Marble[®] 2-Cycle Oil in an engine they own or lease, according to the Original Engine Manufacturer's mix recommendations. Coverage continues while the customer uses Blue Marble[®] 2-Cycle Oil in customer's engine, and will end when the customer begins use of any other type of oil in that engine.

What is not Covered

This Limited Warranty provided by EnviroFuels Consumer Marketing, LLC does not extend the manufacturer's warranty nor does it cover any repair to which such warranty would apply. The liability of EnviroFuels Consumer Marketing, LLC shall not exceed the value of the engine in which Blue Marble[®] 2-Cycle Oil is used. This Limited Warranty does not cover claims resulting from:

1. Use of Blue Marble[®] 2-Cycle Oil in mechanically deficient equipment arising from any cause other than the use of Blue Marble[®] 2-Cycle Oil, including normal wear;
2. Use of Blue Marble[®] 2-Cycle Oil in vehicles or engines involving (a) competition use, (b) modification or alteration to any original equipment engine-related part(s) or component(s); and/or (c) use of non-OEM engine-related part(s) or component(s);
3. Damage caused by pre-existing conditions (which may be verified through testing at the discretion of EnviroFuels Consumer Marketing, LLC);
4. Damage caused by improper service or failure to follow all scheduled engine maintenance recommendations by the vehicle and engine manufacturer;
5. *Special, incidental, or consequential damages* including, but not limited to, damage or loss of other property or equipment, loss of profits or revenue, cost of capital, business interruption, lodging, towing, or cost of replacement equipment;
6. Damage allegedly caused by Blue Marble[®] 2-Cycle Oil for which a reasonable sample of the oil and fuel mixture has not been preserved;
7. Any damage if Blue Marble[®] 2-Cycle Oil has not been used in strict accordance with written recommendations of EnviroFuels Consumer Marketing, LLC, and the manufacturer;

What EnviroFuels Consumer Marketing, LLC Will Do

When EnviroFuels Consumer Marketing, LLC, determines that Blue Marble[®] 2-Cycle Oil has been used in accordance with EnviroFuels Consumer Marketing, LLC and manufacturer recommendations, and the customer has followed the proper procedures for making a claim, EnviroFuels Consumer Marketing, LLC will choose at its option to pay to:

1. Repair the damaged equipment, including labor and material; or
2. Replace the damaged equipment.

All work to be performed at a service facility selected by EnviroFuels Consumer Marketing, LLC.

How to Make a Claim

In the event of a claim against Blue Marble[®] 2-Cycle Oil, the customer shall, within 30 days of failure, notify EnviroFuels Consumer Marketing, LLC and provide the following:

1. An eight (8) ounce representative oil and fuel mixture sample (or all that is available, if less) taken from the failed equipment and put into a clean container;
2. Any remaining Blue Marble[®] 2-Cycle Oil from the bottle last used in the failed equipment;
3. The Blue Marble[®] 2-Cycle Oil bottle from the last use, with all labels intact;
4. Documentation including make, model, and year of equipment, total accumulated miles and/or hours, and duty cycle or service environment;
5. Equipment or vehicle maintenance history documentation including miles or hours at the time of general equipment repairs and oil analysis results if available;
6. Proof of purchase for Blue Marble[®] 2-Cycle Oil;
7. The customer should mail the items and information required to:

EnviroFuels Consumer Marketing, LLC
Attn: Warranty Services
1111 Bagby St., Suite 4900
Houston, Texas 77002
8. The customer must retain the affected engine “in-whole” for any requested inspection. The customer must retain all failed or replaced parts. Upon request, customer must ship items to EnviroFuels Consumer Marketing, LLC. Customer is responsible for all shipping costs, however EnviroFuels Consumer Marketing, LLC may elect to reimburse shipping costs on a valid warranty claim.
9. Customer must fully cooperate with EnviroFuels Consumer Marketing, LLC in all respects.

How State Law Applies

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Internal laws of the State of Texas apply to this warranty.

Who to Contact for Questions

Write, call, or visit us on the internet at:

- ⇒ EnviroFuels Consumer Marketing, LLC
Attn: Warranty Services
1111 Bagby St., Suite 4900
Houston, Texas 77002
- ⇒ 1-877-769-3709
- ⇒ www.BlueMarbleOil.com